

# Client Case – Food sector



## Situation end 2008

Largest biscuits factory in the world, 16 lines  
Underperforming on productivity, on time delivery, cost

## Company ID



Kraft Foods - Biscuits



Business Unit of Kraft Foods



≈100m€ in 2009



≈400 employees

## Program 2008-2010

### Training

- Lean awareness
- OEE
- 5S

### Projects

- SMED preparation and packaging changeover time reduction
- Waste reduction

### Visual Performance Management

- Line rock buster boards
- Andon
- Fishbone / 5-why problem solving
- Management dashboard

## Results

- *SHE, flow, productivity, cost improvements*
- *Investment in new line*